

Kenya Pipeline Company Ltd.

Quality Policy

Kenya Pipeline Company Limited is committed to safe, reliable and efficient delivery of quality Oil and Gas products and services to our customers and stakeholders that exceed their expectations in accordance with relevant standards and the requirements of ISO 9001:2015

In order to realize this commitment, KPC undertakes to ensure that:

- 1. Oil and Gas products handled within KPC are subjected to tests as per applicable legal and customer requirements.
- 2. A suitable work environment is nurtured for operation of our processes and achievement of conformity of products and services.
- 3. Partnerships with external providers and relevant interests parties are established to provide improved services.
- 4. The quality management system satisfies applicable requirements, is integrated to our business operations, and is continually improved to assure its effectiveness.
- 5. The policy is communicated, understood, applied within KPC and is available to relevant interested parties as appropriate.
- 6. Risk based thinking and process approach are embraced in our business operations.
- 7. Resources needed for the implementation and improvement of the quality management system are available.
- 8. Quality objectives are established, measured, monitored and updated as appropriate.

This quality policy is compatible with the context of KPC, supports its strategic direction and shall correspondingly be reviewed for suitability.

JOE SANG

SIGNED.

MANAGING DIRECTOR

ISO 9001:2015 Quality Policy Issue/revision: 2/3

DATE September 2016

Effective date: September 2016